

Parent Support Services Society

Code of Ethics

- PSS embraces the principles contained in the BC Human Rights Code and the Canadian Charter of Rights. Relationships are based on an understanding of the equal worth of all human beings and on respect for individual difference. At no time will the employer, employee or volunteer discriminate against each other or any client, participant or resident on the basis of race, colour, ancestry, place of origin, political belief, religion, marital status, family status, physical or mental disability, gender, sexual orientation, gender identity/expression, age, appearance, source or level of income, level of education.
- Volunteers and paid staff shall perform their work with a high level of skill, competence and accountability.
- All work and actions and interactions shall be carried out with integrity and objectivity. Integrity includes fairness, honesty, openness, respect and precludes conflict of interest.
- All work with program participants or anyone seeking our assistance is based on the individual's right to self determination and choice. The best interest of the person or group is our primary professional obligation.
- Staff, and volunteers shall not exploit any relationship or knowledge gained through involvement with PSS for personal gain or benefit.
- Strict confidentiality shall be maintained at all times and applies to all participants, paid workers and volunteers. Confidential information may only be disclosed when required by law to do so or when informed consent to disclosure has been provided.
- PSS accepts that working for social justice and social change are part of an ethical commitment. Social responsibility involves identifying need or injustice and where feasible, taking steps to address situations where abuse, human suffering, discrimination or oppression occurs within and outside the workplace.
- PSS recognizes the reality of power imbalance in society and commits to making every effort to equalize power in all dealings. Power imbalances will be acknowledged and addressed.
- PSS is committed to individual and systemic advocacy that builds on the elements of rights, information, voice and inclusion. Advocacy is respected and endorsed as a healthy and legitimate activity and an essential part of good professional practice.
- Staff and volunteers shall take direct, immediate and appropriate action to resolve personal, professional and ethical conflicts. Consultation before action is expected.
- PSS is committed to the Code of Ethics of the BC Association of Social Workers.
www.bcasw.org/about-bcasw/casw-code-of-ethics