



# The Village

## Parent, Grandparent & Caregiver Resource

To submit your program or receive *The Village* contact Parent Support Services Prince George

Call (250) 962-0600 or email [parentnorth@shaw.ca](mailto:parentnorth@shaw.ca)

For the most current volume, see [www.parentsupportbc.ca](http://www.parentsupportbc.ca)

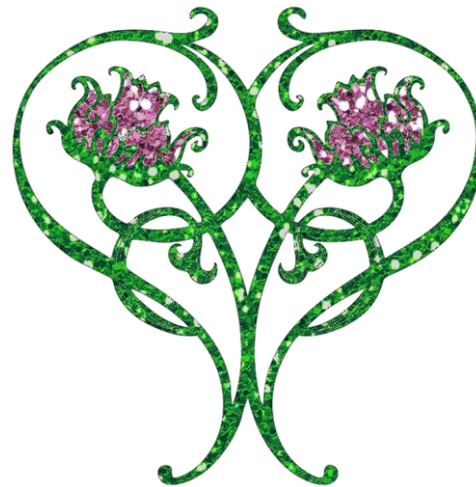
*The Village* is a registry of programs, resources and services for parents in the community.

Distributed monthly, *The Village* is

- ✓ A valuable resource for parents in the community
- ✓ An indispensable referral tool for service providers who work with parents
- ✓ A cooperative network to increase access to and knowledge of parenting services

Our goal is to gather, compile and share information linking parents and service providers. We value your feedback on how this resource can assist you in the best possible way!

March 2017, Volume 100



### Special Events This Month

**Check out this great parent support program: Kikino Metis Child and Family Services Parent Support Circle (1546- 6<sup>th</sup> Ave.)** Kikino Metis Children & Family Services Society. For caregivers of all ages! Parent support circle. Peer support circles provide caregivers with support and information to help their children develop self-esteem, responsibility, and courage. Learn tips for clear communication and respectful discipline. Caregivers are supported and learn from one another. All programs are offered at no cost. Contact at 250-563-1661 or 250-962-0600  
E-Mail: [reception@kikino.org](mailto:reception@kikino.org) or [www.kikino.org](http://www.kikino.org)

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**Pro D Day Flyer for Spring Break.** The flyer is produced as a community service by the City of Prince George and promotes recreation, fitness, culture and education. It is a valuable resource for parents and teachers looking for activities that school-aged children can be involved in during Non-Instructional Days and breaks. This is the fifth edition of the flyer for the 2016-2017 school year; a flyer is distributed prior to each Pro D Day, Spring break and Summer break.

The flyer is also available on the City Of Prince George website at [www.princegeorge.ca](http://www.princegeorge.ca) (look under City Living>Recreation>Youth Programs). The flyer changes from one Pro D Day to the next but the link to access it on the City website is the same.

This is the direct link:

<http://princegeorge.ca/cityliving/recreation/YouthPrograms/ProDDay>

**To learn about all the great services, recreation opportunities and programs PG has to offer - Check out the Prince George Community Active Living Guide at**

<http://princegeorge.ca/cityliving/recreation/activelivingguide>

#### **Northern BC Children and Families Hearing Society**

Annual general meeting 2017- an event for the whole family and join us for a quick agm; Following a workshop on:

“Overcoming Limitations” with Katy Suik  
 “this inspiring session will teach you how to pursue your dreams in bite-sized, manageable pieces to identify, implement and maintain the life that you desperately want. there’s one place where it all begins...it’s the magic place inside of you.”

kids are also welcome to attend  
 there will be activities set up, including: soccer, crafts and board games!

\*\* please note: all children under 5 must be with an adult from your family.

Where: aimhi prince george, 950 Kerry street

When: Saturday, March 11, 2017 1pm - 4pm

light snacks will be provided.

register here:

<https://nbccfhs-agm-2017-tickets.eventbrite.ca>

**Prince George Public Library  
 New at the Prince George Public Library!**

#### **Minecraft Fridays at the Bob Harkins Branch (PGPL)**

Fridays until March 3<sup>rd</sup> from 3:00-4:00pm / 5-12 yrs /

First come, first served

Join other 5-12 year olds for Minecraft in the SkyLab.

**The Prince George Public Library now offers hundreds of free, online, six-week courses;** all you need to register is your library card! Courses begin monthly; the next start date is February 15<sup>th</sup>.

There is a wide range of personal and professional development courses, including a number that might appeal to parents and caregivers such as ‘Empowering Students With Disabilities’, ‘Ready, Set, Read’, ‘Teaching Preschool: A Year of Inspiring Lessons’, and Homeschool With Success.

#### **Check out Parent Support Services Society Facebook Page:**

Check us out on



<http://www.facebook.com/ParentSupportBC>

#### **Workshops/Training/Volunteer Opportunities**

##### **Volunteers needed to run Parent Support Circles Parent Support Services Group Facilitation**

Learn to be an effective Group Leader: Free Training for volunteers.

The training is free to volunteers with the commitment to facilitate a Parent Support Circle for a minimum of one year. Parent Support Circles are weekly groups for any parents who are experiencing stress or isolation in their parenting; would benefit from being part of a community of parents; and want to find healthy ways to relate to their children. The following training is available for Professional Development at a cost of \$350.

##### **PSS Provides Training in:**

Group Facilitation skills  
 Listening and Communication  
 Group process and dynamics  
 Parenting issues  
 Child abuse awareness & prevention  
 Cultural Issues in Parenting  
 Self-care And other topics...  
 For information Call 250-962-0600  
 Email [parentnorth@shaw.ca](mailto:parentnorth@shaw.ca)

##### **Strengthening Families Program at the Prince George Native Friendship Centre**

We are looking for volunteers to provide childminding for children aged 0-5 years during the Strengthening Families Program sessions. The group takes place on Tuesdays in the late afternoon/early evening. We will provide you with an honorarium each week that you volunteer. Criminal record check is a requirement. If you are interested please contact Pirie at [pmacdonald@pgnfc.com](mailto:pmacdonald@pgnfc.com) or 250 564 4324.

**Become a Foster Parent**

Have you ever thought about becoming a Foster Parent? Do you have questions about the process and aren't sure who to call? The Ministry of Children and Family Development is actively recruiting Foster Parents. We need homes for a variety of children and teenagers. Please contact a Recruitment Specialist at 250-645-3978

**Prince George Child Care Resource and Referral CRRR** offers parenting information, workshops and links parents to child care providers in the community. Free consultations, support and referral services are available to parents. Forms and assistance with child care Subsidy available  
Contact 250-563-2483 or [crrr@nbcy.org](mailto:crrr@nbcy.org)  
“Check out our newsletter and events on our website”  
[www.childcarechoices.ca](http://www.childcarechoices.ca)

**Prince George Child Care Resource and Referral CRRR Workshops/Parent Classes** To register please call 250-563-2483 or toll free: 1-800-680-6699 or come to our office at 2020 Massey Drive, Prince George (at the back of the YMCA). We accept credit cards over the phone or cash, debit in person. Check out our Newsletter and Events on our website [www.childcarechoices.ca](http://www.childcarechoices.ca)  
Email us at [crrr@nbcy.org](mailto:crrr@nbcy.org)

**Kids Have Stress Too**

This 3 part workshop is for parents/caregivers with children aged 4 to 9 years. Participants will leave the workshop with the resources and content to manage stress in their children.  
Saturday, March 4  
9:00am-3:30pm  
Location: CRRR Family Room  
Cost: \$40.00 for members/\$45 for non-members  
[www.childcarechoices.ca](http://www.childcarechoices.ca)  
Email: [crrr.nbcy.org](mailto:crrr.nbcy.org)  
Phone: 250-563-2483  
Pre-registration is required

**Neuro Emotional Literacy Workshop**

A presentation on how emotions work in the brain and the body, how emotions can be recognized and managed, and how you can help your children learn to better manage their emotions and cope with stress.  
Saturday, April 1, 2017  
9:00am-1:00pm  
Location: CRRR Family Room  
Cost: \$15.00 for members/\$20.00 for non-members  
[www.childcarechoices.ca](http://www.childcarechoices.ca)  
Email: [crrr.nbcy.org](mailto:crrr.nbcy.org)  
Phone: 250-563-2483  
Pre-registration is required

**Tax Workshop**

Come learn what receipts are eligible for income tax deductions, how to set up your books and get tips on working with CRA and WorkSafe BC.  
Saturday, April 8, 2017  
9:00-11:30am  
Location: CRRR Family Room  
Cost \$5.00  
[www.childcarechoices.ca](http://www.childcarechoices.ca)  
Email: [crrr.nbcy.org](mailto:crrr.nbcy.org)  
Phone: 250-563-2483  
Pre-registration is required

**Responsible Adult**

Want to work with school-aged children?  
Monday, March 20-Friday March 24, 2017  
9:00am-1:00pm  
Location: CRRR Family Room  
Cost \$150  
[www.childcarechoices.ca](http://www.childcarechoices.ca)  
Email: [crrr.nbcy.org](mailto:crrr.nbcy.org)  
Phone: 250-563-2483  
Pre-registration is required

**Play It Fair**

This training is for educators & front-line staff working with children (6-12) in diverse communities.  
Saturday, May 13, 2017  
9:00am-1:00pm  
Location: Highland Family Development Centre  
Cost: \$10.00 for members/\$15.00 for non-members  
[www.childcarechoices.ca](http://www.childcarechoices.ca)  
Email: [crrr.nbcy.org](mailto:crrr.nbcy.org)  
Phone: 250-563-2483  
Pre-registration is required

**Good Beginnings**

Tuesdays & Thursdays  
April 4 - May 25, 2017  
Location: CRRR Family Room  
Cost \$250  
[www.childcarechoices.ca](http://www.childcarechoices.ca)  
Email: [crrr.nbcy.org](mailto:crrr.nbcy.org)  
Phone: 250-563-2483  
Pre-registration is required

**Child Care & Subsidy Workshop**

Monday, March 10, 2017  
10:00-11:00am  
Location CRRR Family Room  
Cost: FREE  
[www.childcarechoices.ca](http://www.childcarechoices.ca)  
Email: [crrr.nbcy.org](mailto:crrr.nbcy.org)  
Phone: 250-563-2483  
Pre-registration or walk-ins welcome

**PG Literacy Now - Parents and Children as Partners in Talking, Learning and Reading**

A new program designed to help parents, grandparents and other caregivers, support their children as they learn to read. It is a three hour program, divided into 3 age groups. 0-3, 3-5, and 5-8 years of age. Each parent receives a book suitable for their child's age group and a workbook which we have designed. The facilitator is a former school teacher, who is also an Orton Gillingham tutor. OG therapeutic tutors use a multisensory method of teaching reading that is very successful. Please call me any time to set up the training - Carolyn Tiefensee, Literacy Outreach Coordinator  
250-962-9189 or email: [locprincegeorge@gmail.com](mailto:locprincegeorge@gmail.com)

**Bridges Pre-Employment Program for Women**

Are you a woman 17 years and older? Are you a survivor of abuse or violence? Are you unemployed or working less than 20 hours per week or on disability? Are you looking for a safe, fun and supportive place to learn new life and job search skills? The Bridges program can help! Bridges is a 6 week program that runs 3 days per week (Monday-Wednesday) and offers personal and job skill development presented in workshops with guest speakers, videos and hands on activities. Certificates in Food Safe, First Aid, WHMIS, Serving it Right and World Host are also part of the program, as well as a possibility to receive further training (if eligible). You will gain self-awareness, confidence and assertiveness. You will leave with a finished resume, clear goals and an action plan. Job/Life skills coaching available ongoing.  
For more information, contact Cory at the Prince George & District Elizabeth Fry Society at 250-563-1113

*We continually accept referrals for each session*

**Parenting Classes/ Support Circles****Parent Support Services Prince George**

For caregivers of all ages! Parent support circles and grandparent raising grandchildren support circles. Occasionally parenting classes and workshops are offered within the circle. Classes and support circles teach caregivers to help their children develop self-esteem, responsibility, and courage. Learn tips for clear communication and respectful discipline. Caregivers are supported and learn from one another. All programs are offered at no cost. Parent Support Services also offers The Village parent resource, volunteer opportunities such as group facilitation, training for group facilitators and a grandparent raising grandchildren support line. For more information please contact Jessica Turner at (250) 962-0600 [parentnorth@shaw.ca](mailto:parentnorth@shaw.ca)  
<http://www.parentsupportbc.ca/>

**Kikino Metis Child and Family Services Parent Support Circle (1546- 6<sup>th</sup> Ave.)** Kikino Metis Children & Family Services Society. For caregivers of all ages! Parent support circle. Peer support circles provide caregivers with support and information to help their children develop self-esteem, responsibility, and courage. Learn tips for clear communication and respectful discipline. Caregivers are supported and learn from one another. All programs are offered at no cost. Contact at 250-563-1661 or 250-962-0600  
E-Mail: [reception@kikino.org](mailto:reception@kikino.org) or [www.kikino.org](http://www.kikino.org)

**Skills to Success Parent Support at Hadih House (2105 Pine st)**

Hadih Community House (2105 Pine st) A place for parents to get together and talk about parenting issues, find support, learn valuable skills from Alice (CSFS) and meet other parents. 11-1 on Thursdays. Please call or email for more information or you can view the calendar of events  
[http://www.carneyhill.ca/~carneyhi/files/3214/7803/929/Hadih\\_House\\_November\\_2016\\_Calendar.pdf](http://www.carneyhill.ca/~carneyhi/files/3214/7803/929/Hadih_House_November_2016_Calendar.pdf)  
Call 250 563-7976  
Email: [hadihhouse@carneyhill.ca](mailto:hadihhouse@carneyhill.ca)

**Women's/Mother's Support Circle Hadih House (2105 Pine st)**

A place for women to get together and talk about parenting issues, women's issues find support and meet other women.  
12-2 on Wednesdays  
Please call or email for more information or you can view the calendar of events:  
[http://www.carneyhill.ca/~carneyhi/files/3214/7803/929/Hadih\\_House\\_November\\_2016\\_Calendar.pdf](http://www.carneyhill.ca/~carneyhi/files/3214/7803/929/Hadih_House_November_2016_Calendar.pdf)  
Tel: 250 563 7976  
Email: [hadihhouse@gmail.com](mailto:hadihhouse@gmail.com)

**Fathers/Men's Support Circle at Hadih House (2105 Pine st)**

Come meet other fathers who want to be a part of a support group and talk about parenting issues, men's issues and more.  
Wednesdays from 10:30-12  
Please call or email for more information or you can view the calendar of events:  
[http://www.carneyhill.ca/~carneyhi/files/3214/7803/929/Hadih\\_House\\_November\\_2016\\_Calendar.pdf](http://www.carneyhill.ca/~carneyhi/files/3214/7803/929/Hadih_House_November_2016_Calendar.pdf)  
Tel: 250 563 7976 or  
Email: [hadihhouse@carneyhill.ca](mailto:hadihhouse@carneyhill.ca)

**Prince George Native Friendship Centre Grandparents Raising Grandchildren Support Circle 1600 3rd Ave, Prince George**

Grand parenting support group for grandparents who are raising and/or the primary caregivers for their grandchildren. No cost. Every Tue 10:00am - 12pm. Call 250-962-0600 for more details.

**Support line for grandparents raising grandchildren**

The Grandparents Raising Grandchildren Support Line and email support. Skilled and experienced advocates will staff the phone line and provide email support to help people understand their rights, obligations and options prior to and after assuming responsibility for raising a family member's child. Staff will also ensure that callers are aware of all benefits, supports and resources available to them – and how to access them. To call the Grandparents Raising Grandchildren Support Line, please dial 604 558-4740 (Lower Mainland) or 1 855 474-9777 (toll free from anywhere in B.C.) The support line hours are: Monday, Tuesday and Thursday, Friday from 10:00am to 2:00pm  
Email the Grandparents Raising Grandchildren Support Service at: [GRGline@parentsupportbc.ca](mailto:GRGline@parentsupportbc.ca)

**Support Groups****Foster Parent Support Group**

FRC Family Connections  
No Cost, Drop In peer support and information for foster parents.  
1<sup>st</sup> and 3<sup>rd</sup> Wed. of each month, 11 AM-1PM.  
For more information, please call Nancy at 250-614-0684  
South Fort George Family Resource Centre  
1200 LaSalle Ave

**FamilyWorks** is a family lead initiative that provides a place for families of persons with disabilities to come together for support and connections to work towards employment for their family members who live with a disability. The Prince George chapter meets monthly at the AiMHi facility at 950 Kerry Street

familyWORKs is run by the Family Support Institute of BC, and is sponsored provincially by Community Living BC, The Province of British Columbia, the Vancouver Foundation, and locally in Prince George by AiMHi.

More information about familyWORKs can be found at <http://familyworksbc.com>, or on our Facebook page at <https://www.facebook.com/familyworksbc>, or by contacting myself at [trobertsonpg@shaw.ca](mailto:trobertsonpg@shaw.ca), 250 564-5681.

**The Strengthening Families Program at the Prince George Native Friendship Centre**

This is a free program for the whole family. Our goal is to support families while they find their own path towards becoming stronger, happier, healthier, and healthier, as well as learning to work together better. Families are supported by each other and by the program facilitators. Caregivers and children first meet in separate groups where we explore different topics including communication, understanding emotions, problem solving, social skills, and dealing with difficult behaviours. Then we all come together to participate in an activity based group. Here, the

focus is on spending quality time building strong positive relationships and having fun! At the end, we share a meal together.

The program runs after school, once a week, for 14 weeks. Each group meeting is 2.5 hours long including dinner.

We offer childcare for kids 0-5 years old during our group meetings and transportation to and from group if needed.

For more information please contact:  
Pirie MacDonald at 250 564 4324 or [pmacdonald@pgnfc.com](mailto:pmacdonald@pgnfc.com)

**Support Group for Families affected by brain injury**

Do you have a spouse or family member(s) that have been affected by brain injury? Do you find that your family and friends cannot relate to what you are experiencing? Family Education is an adult support group that offers a place for family members to share their experiences and offer support to one another. Each month features a different education topic surrounding the role of family members as caregivers. You are not alone in your struggles. Come share your journey with us. Dates: (2<sup>nd</sup> Wednesday of each month) Dec. 9<sup>th</sup>, Jan. 13<sup>th</sup>, Feb. 10<sup>th</sup>, March 9<sup>th</sup>  
Time: 9:30-11:30am Location: Little Room of the Prince George Brain Injured Group Office 1070 4<sup>th</sup> Ave

\*No registration required – drop-in welcome\*  
Contact facilitator for more info: Jane Daigle, [jane.daigle@pgbig.ca](mailto:jane.daigle@pgbig.ca) 250-564-2447

**Family Support Program offered at the CDC.**

This program offers support for children and their families. Service and support is offered in the areas of parenting groups, support for parents/caregivers in providing a healthy and safe home environment, assists with how to deal with challenging behaviours, nutrition training, children's groups, Kindergarten readiness, community connections, and advocacy. Referrals are welcomed from individuals and families of the community and from other community agencies. Please contact Child and Family Resource Worker at 250.563.7168 ext. 210, or drop by the office Monday to Wednesday, located at 1687 Strathcona Avenue, to set up an intake.

**Prince George BC Choices for Down Syndrome**

This group has come together to support those embracing life with Down Syndrome. Please find us on Facebook at "Prince George BC Choices for Down Syndrome." More information can be found there on upcoming events.

**Northern Interior Autism Society,**

A parent led support group with monthly (kid friendly) meetings. Parents helping parents navigate the road of autism. Join us

at <https://www.facebook.com/groups/34548335508718/>

Contact Larissa via email: [saintmotley@gmail.com](mailto:saintmotley@gmail.com)



**CANGRANDS – Grandparents Raising Grandchildren Support**

Online support and resources that welcomes all grandparents and Kinship families who are raising grandchildren or extended family members. Our aim is to support grandmothers, grandfathers, and Kinship families to maintain or re-establishing family ties. Private online support group.  
<http://www.cangrands.com>

**Family Support Program**

CSFS provides family support and advocacy to Aboriginal (and non-aboriginal) children and families in the community of Prince George. We provide services and supports in the areas of parenting/family wellness, adult and youth/child life skills, social work, cultural connections, and men/women support. Referrals are welcomed for any of our programs from individuals and families of the community or other community agencies. Please contact our intake worker, at 250-563-1281, or drop in to our office, located at 835- 3rd ave, to set up an intake and/or register for a group.

**Active & Healthy Living**

**PRO D DAY FLYER** Looking for something for the kids to do on Pro D Days? The City Of Prince George coordinates and produces a Pro D Day flyer that lists lots of fun activities available for kids during their day off school. Pro D Days 2015/2016 are January 29<sup>th</sup>, February 26<sup>th</sup> and April 22, 2016. Special addition Flyers include: Celebrate Prince George Winter Festival (February 5 – 14<sup>th</sup>), Spring Break (March 14<sup>th</sup> – 28<sup>th</sup>) and Summer Camp in July and August 2016. The Pro D Day Flyer is available approximately 2 weeks prior to each Pro D Day and it can be viewed at: [www.princegeorge.ca](http://www.princegeorge.ca) (look under City Living>Recreation>Youth Programs). There's always lots to do so check it out!

**Active Living Guide:** To learn about all the great services, recreation opportunities and programs PG has to offer - Check out the Prince George Community Active Living Guide at <http://princegeorge.ca/cityliving/recreation/activelivingguide>

**Active Play**

**Together with the children you bring we will engage in Active Play and model how to teach physical literacy.** Activities will be indoors and outdoors so please make sure your children are dressed appropriately for any weather. Every Tuesday from 10:00-11:00am  
Location: Highland Family Development  
Cost: FREE  
[www.childcarechoices.ca](http://www.childcarechoices.ca)  
Email: [crr.nbcy.org](mailto:crr.nbcy.org)  
Phone: 250-563-2483  
Pre-registration or walk-ins welcome

**Building Blocks** Pre-registration is required  
Community Kitchens, open to parents with children birth to 6 years. No cost. Childcare is available by sign-up to first 4 children. Transportation available. Every Wed at 1200 LaSalle, Family Resource Centre 10:30 - 1:00 pre-registration is required.  
Contact Deb Ewen at 250-564-5941  
[dewen@pgnfc.com](mailto:dewen@pgnfc.com)

**Infant Massage Aboriginal Infant and Family Development Program Outreach**

A wonderful way for Mom and/or Dad to create a loving bond with their baby. Benefits of infant massage include bonding, helping with disrupted sleep and easing colic. Enjoy 4 sessions of guided infant massage, followed by great discussion and snacks. FREE to all parents and babies (0-9 months) in Prince George and area. Program is led by certified infant massage facilitators (Lisa and Laurel). Contact us and sign up today!  
250-564-5941 or [aidpoutreach@pgnfc.com](mailto:aidpoutreach@pgnfc.com)

**Power Play**

Prince George and District Elizabeth Fry Society Play is an important part of growing up! Drop-in Monday -Thursday for a play time for families with children ages newborn to 5 years. Power Play runs on Mon and Wed, 10:00 AM – 12:00 PM, Tues and Thurs 1:30 PM - 3:30 PM  
No cost. South Fort George Family Resource Centre gymnasium, 1200 LaSalle Ave.  
Contact Facilitator at 250-614-9449  
[frc@pgefry.bc.ca](mailto:frc@pgefry.bc.ca)  
[www.sfgfrc.com](http://www.sfgfrc.com)

**Leisure Access Program**

City of Prince George. The Leisure Access Program is designed to make recreation opportunities with the City of Prince George Community Services Department financially accessible for all residents. Eligible participants will receive complimentary swim/skate passes. Contact Community Services at The Community Partnerships offices #201-1300 First Ave (above Tourism PG). Community Partnerships Division City of Prince George 250-561-7640 (phone) 250-561-7799 (fax) [rec\\_admin@city.pg.bc.ca](mailto:rec_admin@city.pg.bc.ca)  
[www.princegeorge.ca](http://www.princegeorge.ca)

**Prince George Kidsport**

City of Prince George Part of a provincial and national network providing financial assistance to children and youth who need it to participate in sport programs. Grants of up to \$100 per child per year for sport registration fees are offered. Application forms available at the Community Services Dept. Contact Community Services at 250-561-7640  
[rec\\_admin@city.pg.bc.ca](mailto:rec_admin@city.pg.bc.ca)  
[www.princegeorge.ca](http://www.princegeorge.ca)

**YMCA of Northern BC**

Our toddler, children and youth programs are family friendly, fun, interactive and affordable!  
Financial Assistance is available for those that qualify. Call 250 562 9341 to arrange a tour or [www.nbcy.org](http://www.nbcy.org) for information

**ActNow BC - Provincial Government**

Part of the provincial government's efforts to help British Columbians live healthier lives through nutrition, physical activity, eliminating tobacco use and ensuring healthy pregnancies. No cost. Take the ActNow BC Healthy Living Pledge online for a chance to win some great prizes Contact [www.ActNowBC.ca](http://www.ActNowBC.ca)

**Drop-In Programs****Sunday Open Studio at Two Rivers Gallery Drop-In Programs....** drop by the Gallery and get creative.

Each week introduces a new project and another opportunity for you to express yourself and get hands on with all kinds of art! Our Sunday Open Studio sessions are a creative way to spend time with the family and create interesting and unique art projects. Drop in from 1:00pm to 4:00pm on Sundays! Admission is \$7.50 for Individuals and \$15.00 for Families. Sunday Open Studios are FREE for Two Rivers Gallery members. A Family Membership for one year is only \$70.00... Why not join today?

March 5, Mini Spinners  
March 12, Found Structures  
March 19, Fly Tying  
March 26, Creative Collage  
250-614-7800 for more information,  
[www.tworiversgallery.ca](http://www.tworiversgallery.ca)

MakerLab 2RG Open Make Nights. Thursdays, 5pm – 9pm. Everyone welcome. \$5.00 drop-in fee to use our materials or free drop-in with your own tools and materials; family rates available.

**Carney Hill Neighbourhood Centre - Hadih House Drop in Centre** providing family support and

services, clothing exchange, pantry cupboard, laundry facilities, internet access, telephone, newspaper, access to community resources, monthly food boxes, family unity program and more.  
Drop in open 10-4:30 weekdays  
2105 Pine Street. Contact 250-563-7976  
[hadihhouse@carneyhill.ca](mailto:hadihhouse@carneyhill.ca)  
Please call or email for more information or you can view the calendar of events  
[http://www.carneyhill.ca/~carneyhi/files/3214/7803/929/Hadih\\_House\\_November\\_2016\\_Calendar.pdf](http://www.carneyhill.ca/~carneyhi/files/3214/7803/929/Hadih_House_November_2016_Calendar.pdf)

**Coffee and Bannock Drop-In**

Days: Thursday and Time: 11:00am-3:00pm  
Location: 835-3<sup>rd</sup> Ave Carrier Sekani FS  
Specifics: Call Jennifer for more information 250-563-1281

**Prince George Public Library**

Preschool Storytime at the Bob Harkins Branch  
Thursdays through October 20<sup>th</sup> from 10:15-10:45  
Preschoolers and their caregivers are invited to join us for an introduction to books, stories, songs and rhymes specifically for preschoolers.  
Free Drop In.

**Prince George Public Library**

We have programs for parents, caregivers and children. Early literacy activities for children under 5 years include: Babytime, Toddler Time and Family Storytime. Programs for school-aged children, teens and adults are also available.  
No cost. These programs are drop-in, no registration required. It's a non-judgemental place for anonymous information. Check our website or call for further information. Programs are available at Bob Harkins Branch (Downtown) and Nechako Branch (Hart area). Contact your Public Library at 250-563-9251  
[www.lib.pg.bc.ca](http://www.lib.pg.bc.ca)

**Early Learning****Prince George Child Care Resource and Referral**

**CCRR** offers parenting information, workshops and links parents to child care providers in the community. Free consultations, support and referral services are available to parents. Forms and assistance with child care Subsidy available  
Contact 250-563-2483 or [ccrr@nbcy.org](mailto:ccrr@nbcy.org)  
“Check out our newsletter and events on our website”  
[www.childcarechoices.ca](http://www.childcarechoices.ca)

**Mother Goose Rhyme Time**

Free drop-in parent participating informal group time for children 0-2 (siblings welcome). Includes an activity after as well as time for connecting with other parents and caregivers.  
Starts January 17, 2017  
8 week at the South Fort George Family Resource Centre  
For info call Nancy @ 250-614-0684  
Email [nancy@pgefry.bc.ca](mailto:nancy@pgefry.bc.ca)

**Vantage Vision & Reading Programs** address the needs of those students who have vision skills deficits as the major cause of their reading difficulties. Remediation may be necessary even if the individual has 20/20 vision. Therapy is based on the vision skills necessary to read and to comprehend what is read. The programs provide vision therapy combined with reading strategies to remediate vision skills deficits and tie in reading instruction.  
Costs are minimal. Contact via Facebook, our website [www.vantagevision-reading.com](http://www.vantagevision-reading.com), or by phone: Office – 250-563-1136; Cell – 250-617-1751  
Please visit the website for more information.

**Tips for School Success****Social Emotional Learning**

Each month of the school year, parents will receive helpful tips, activities and resources to support their children at home and in the classroom. Family and school can work together to improve children's social emotional learning skills. These skills lead to school and life success. Please go to <https://www.smore.com/5a08c-going-back-to-school> to see the flyer. Contact: Linda Campbell at [lindacampbellsel@gmail.com](mailto:lindacampbellsel@gmail.com)

**YMCA Neighbourhood Scholars**

Monday to Friday 9:30am – 12pm  
Literacy program that builds kindergarten preparedness  
Transportation included and subsidy available Call 250 562 9341 x 109 to arrange a tour or [www.nbcy.org](http://www.nbcy.org) for information

**Homework Help**

Mondays, Sept. 26 – Dec. 5, 4:30-6:30pm  
Wednesdays, Sept. 28 – Dec. 7, 3:00-5:00pm  
Grades 3 – 12, Free registration  
Our tutors will work with students to build skills in math and/or English. When a student registers, he or she will be paired with an experienced, subject-specific tutor and together they'll create a plan for success. Registration accepted after September 7<sup>th</sup>, 2016 at 250-563-9251 ext. 108.

**SD 57 programs back in operation on Sept 8th.**

**StrongStart** is a free drop-in early learning program for children and their parent/caregivers. Staffed by Early Childhood Educators the program offers a play based program to enhance children's learning and development. Closed during all school holidays.

**Beverly Elementary 250-964-9311**  
**Tuesday and Thursday 9:00-12:00**

**Blackburn Elementary 250-963-7060**  
**Monday, Tuesday and Thursday 8:30-11:30**

**Buckhorn Elementary 250-963-7110**  
**Tuesday 12:00-3:00**

**Harwin Elementary 250-562-1773**  
**Monday, Wednesday, Thursday, Friday 8:45-11:45**  
**and Tuesday 8:15-11:15**

**Heather Park Elementary 250-962-1811**  
**Monday to Friday 9:00-12:00**

**Morfee Elementary (Mackenzie) 250-997-6340**  
**Monday to Friday 8:45-11:45**

**Nusdeh Yoh 250-562-7201**  
**Monday to Friday 8:30-11:30**

**Nukko Lake Elementary 250-967-4314**  
**Wednesday 8:30-11:30**

**Peden Hill Elementary 250-562-5822**  
**Monday, Tuesday, Thursday, Friday 9:00-12:00**  
**and Wednesday 12:30-3:30**

**Quinson Elementary 250-562-1161**  
**Monday to Friday 9:00-12:00**

**Ron Brent Elementary 250-562-2327**  
**Monday to Friday 8:30-11:30**

**Spruceland Elementary 250-563-4208**  
**Monday to Friday 8:45-11:45**

**Early Learning Program - School District No. 57**

**Malaspina Elementary 250-964-9874**  
**(Malaspina Early Learning Center)**  
**Monday, Wednesday and Friday 8:45-11:45**

**For more information contact your local school, Facebook**

<https://www.facebook.com/PGearlyLearning/>  
**or**

**Andrea Maurice**  
**250-561-6800 ext 341**  
[amaurice@sd57.bc.ca](mailto:amaurice@sd57.bc.ca)

**Prince George and District Skill Building Library AiMHi**

The Skill Building Library is open to anyone who can use items from our collection. Skills targeted include; fine motor, social, discrimination, but mostly they are just fun to play with. Parenting resources also available.

No cost.  
Tue 10am-12pm, Wed 10am-12pm and 1-3pm, Fri 1-3pm. 950 Kerry St.  
Contact Gillian Taylor at 250-964-8479

**Tutoring and Training Centre Learning Differences Centre of BC**

Provides one-to-one multisensory tutoring to children and adults affected by learning difficulties. Training in Multisensory Math and the Orton-Gillingham Approach to Language development, and parent support workshops are offered throughout the year. Cost varies. [www.theldc.com](http://www.theldc.com)  
Mon-Thu, 10am-6pm. 785 Patricia Blvd.  
Contact Lynne Robinson office manager - [manager@theldc.com](mailto:manager@theldc.com) at 250-564-8011

**Aboriginal Infant Development Outreach Program**

Prince George Native Friendship Centre  
Home visiting for children birth to 3 years old and their families, as well as expecting parents. Offer networks with community resources, activity ideas, toy lending, child development information. Infant Massage and developmental assessments as needed. No cost. Ongoing and based on family schedule. 138 George St. Contact Lisa Vienneau at 250-564-5941 [aidpoutreach@pgnfc.com](mailto:aidpoutreach@pgnfc.com)



**Expectant Parents****Baby's New Beginnings- Pregnancy Outreach Program**

Providing support for pregnant women and women with babies under 7 months old. We offer prenatal vitamins, food vouchers, donated baby items and clothing, prenatal classes and a Women's Wellness Support group. We are open for drop-in from 12 (Noon) to 4pm.

South Fort George Family Resource Centre  
1200 LaSalle Avenue  
250-614-BABY(2229)

**Prince George Crisis Pregnancy Centre**

250 562-4464

Counseling for fathers and mothers

Options counseling

Peer counseling, peer support groups

**Prince George Prenatal Classes**

Offers a full range of classes from trained prenatal instructors as well as a physiotherapist, registered dietician and father mentor. Early prenatal classes - Nutrition, physiotherapy, and Dad's class. Prenatal Classes - late pregnancy, labour/birth, postnatal, newborns, breastfeeding, hospital tour

- 1) Prenatal in a day (9am to 3pm) plus one breastfeeding class on a Tues/Wed evening
- 2) Tuesday or Wednesday evenings (7-9pm) for six weeks. Fee \$100.00 includes all classes and hospital tour (financial assistance is available)

Phone: 250-565-2910 to register or email:

[pgprenatalclasses@northernhealth.ca](mailto:pgprenatalclasses@northernhealth.ca)

**Prenatal Registry Program**

Public Health Nursing - Children and Families Team  
Contact program if you are pregnant or thinking of becoming pregnant. The public health nurse will provide information, referrals, and support to help you have a healthy pregnancy. Services available at no cost between the hours of 9:00-4:00pm Mon-Fri . 2nd Floor, Northern Interior Health Unit, 1444 Edmonton St. Contact the Children and Families Team at 250-565-7478

**All Options Pregnancy Counselling**

Northern Health - Children and Families, School and Youth, and Communicable Disease and Adult Teams  
Emergency Contraceptive Pill, Pregnancy testing and referrals where needed.

No cost.

Mon-Fri, 9am-4pm Health Unit, 2nd floor.

Contact the Health Unit at 250-649-7199

**Chemical Dependency at Risk Program**

Central Interior Native Health

We help those women who identify themselves as Aboriginal and who are pregnant and want medical/social support.

No cost. Drop-in from 9am-4pm. 1110-4th Ave.

Contact Marie at 250-564-4422

**New Parents****Baby's New Beginnings- Pregnancy Outreach Program**

Providing support for pregnant women and women with babies under 7 months old. We offer prenatal vitamins, food vouchers, donated baby items and clothing, prenatal classes and a Women's Wellness Support group. We are open for drop-in from 12 (Noon) to 4pm.

South Fort George Family Resource Centre  
1200 LaSalle Avenue  
250-614-BABY(2229)

**Birth Father's Registry - MCFD 250 387-3660**

Are you a birth father who wants to assert your right to be involved in adoption planning for your child?

Ensure that you are notified of a proposed adoption.

**Breastfeeding Support Drop-In**

Northern Health - Children and Families Team  
Public Health Nurse on site. Breastfeeding advice and support. Weigh and measure your baby's growth.

No cost.

Thu 9:30-11:30am Health Unit, 2nd Floor, 1444

Edmonton St. Contact Children and Families Team at 250-565-7478

**Lactation Support Services**

The Lactation Support Nurse works alongside other members of your healthcare team to offer breastfeeding support. Assistance is offered to breastfeeding babies and their families while in hospital & by telephone.

Face to face office visits can be set up. Please call for an appointment. Lactation Support Services  
250-565-2327 Available Monday to Friday  
Please note: This person does not work statutory holidays and there may be no service available if she is on vacation

**Maternity Home Visiting**

Northern Health - Children and Families Team

Following the discharge of a new baby, all parents are contacted and offered a home visit with a Public Health Nurse who will do a physical assessment as well as provide education and counselling to parents.

No cost.

Mon-Thu mornings and all day Fri and Sat. In-home.

Contact Children and Families Team at 250-565-7476

**Infant and Toddler Drop in Program at Montessori**

One morning each week meet with parents, infants, toddlers and a facilitator to encourage development of movement, language development and to learn together.

For more information contact:

Montessori 250-562- 6560

## Parent Education

**The Bridging to Employment** Program is now accepting applications for people of aboriginal decent who are 16 years of age and older and are interested in moving forward with their career and educational goals. The program is based on assisting participants to complete a variety of self-assessments to identify their skills, strengths and areas to work on, while learning about the life skills needed to build and execute a plan to move toward employment in their target market niche. Our nine week curriculum will start on October 8th, 2012 and will include the following topics: Self-esteem, communication and responsibility. Identity, emotional awareness and perceptions, Goal setting, delay of gratification, impulse control and time management Mindfulness, thinking and decision making skills Building support systems and relating skills Financial Literacy Certification in Food Safe, First Host, WHIMIS, First Aid, Serving it right Work Experience Placements. Referrals and orientations to educational upgrading and post-secondary/trades programs

Our application forms can be picked up at 987 4<sup>th</sup> Avenue. Please forward all inquiries to Samantha Wurtak at [samantha@csfs.org](mailto:samantha@csfs.org) or call us at 250 563-5530

### **BC Foster Parent Education Program**

Axis Family Resources, Foster Parent Support Program, 185 Quebec Street, Prince George

This is the provincial education program for approved foster parents covering a wide range of topics relevant to working with children in care. There is no cost to participate in this educational experience. It is available in a classroom setting, online or via correspondence. This training program is a requirement for all MCFD and delegated agency Foster Parents. Please contact our Foster Parent Support Program staff at 250-564-9064 ext 24 or [www.axis.bc.ca](http://www.axis.bc.ca)

### **Learning Circle Literacy Program**

Prince George Native Friendship Centre

The focus is on Adult Learners (aged 18 and up) who require additional assistance with their education and skill development goals. One-to-One tutor services, pre-prep GED sessions, and Basic computer training. Also available is a lending library. No cost. and educational workshops available. Contact 250-564-3568 literacy@pgnfc.com

### **Child Development Centre**

The Centre's Therapy Department provides information to parents of children with special needs and development delays on how best to facilitate their child's development. We have a Family Resource Lending Library, including videos/DVDs, books, etc. No cost.

Ongoing - call for info. 1687 Strathcona Ave.  
Contact Debbie Harmon at 250-563-7168 xt 225  
[therapy@cdcp.org](mailto:therapy@cdcp.org)

### **Parenting After Separating**

Contact the Family Justice Centre at 250-565-4222.

### **Learning Disabilities Association of BC**

Runs a tutor referral service designed to help students, of any age, who struggle with reading, spelling or mathematics. To find a qualified tutor in your community contact Liz at 250-963-003 or [liz.c@ldabc.ca](mailto:liz.c@ldabc.ca)

Tutor training and enrichment workshops are offered throughout the year. For information about issues relating to learning disabilities contact Gloria Olafson at 250-562-8787 or [sdld@bcgroup.net](mailto:sdld@bcgroup.net)

## Parent Services

### **Adoptive Families of BC**

Adoptive Families Association of BC supporting adoption from the beginning and as your child grows. We offer support, education and resources to adoptive families. Adoption Support Coordinator  
T: 1-866-303-4591 F: 604-320-7350  
200/7342 Winston St. Burnaby, BC V5A 2H1  
[www.bcadopt.com](http://www.bcadopt.com)

### **Prince George Child Care Resource and Referral**

CCRR offers parenting information and links parents to child care providers in the community. Free consultations, support and referral services are available to parents. Forms and assistance with child care Subsidy available **Also** Check out our toy and equipment lending library! Parent and Organization members welcome. Membership \$30 annually.  
Contact 250-563-2483 or [crr@nbcy.org](mailto:crr@nbcy.org)  
[www.childcarechoices.ca](http://www.childcarechoices.ca)

### **Infant Development Program**

**Home visiting program** for families who have children between birth - 3 years, and who may be looking for extra support. Consultants have knowledge and experience in all areas of development including speech, motor, social, emotional, behavioral and cognitive.

No cost. Open referral, parents may call directly or be referred. Appointments are set at a time agreed upon by families and the consultant. All visits done in the family's home.

Contact Judie or Shelley at 250-564-6408 Ext 247 or 248  
[idp@aimhi.ca](mailto:idp@aimhi.ca) and [www.aimhi.ca](http://www.aimhi.ca)

**Mediate BC is now offering distance family mediation** “aimed at helping British Columbians undergoing separation or divorce who find it difficult to talk to each other in person because of distance or conflict between them”. Mediators use email, teleconferencing etc. and there is a sliding scale based on income. Family Justice Counsellors are available to assist eligible families with parenting issues at no charge. More information is on their website [www.mediatebc.com](http://www.mediatebc.com) under “Family Mediation Services”. Pamphlets available by emailing [Mediation.Advisor@mediatebc.com](mailto:Mediation.Advisor@mediatebc.com).

#### **Intersect Youth & Family Services Society**

Provides voluntary counselling for children and youth under 19 years. Offers assessment and referrals, individual, family and group therapy. Priority given to children and youth facing mental health disorders or those at risk of harming self or others.  
No cost.  
8:30am-4:30pm, Mon-Fri. 1294-3rd Ave.  
Contact Debbi Flann at 250-562-6639  
[www.intersect.bc.ca](http://www.intersect.bc.ca)

#### **Kids' Guide to Separation and Divorce**

Government of B.C.  
A website to help parents and professionals explain divorce and separation to kids. No cost. Contact [www.familieschange.ca](http://www.familieschange.ca)

#### **Supported Child Development Program Child Development Centre**

Provides consultation and support services for children birth to 12 years, in preschools, daycares and after school care programs. Assists children with developmental delays, disability or challenges to be successful within a group setting. Screening and assessments available.  
No cost.  
Ongoing - call for info. 1687 Strathcona Ave.  
Contact Christy Kubert at 250-563-7168 ext 215  
[christyk@cdcp.org](mailto:christyk@cdcp.org) [www.cdcp.org/scdp.shtml](http://www.cdcp.org/scdp.shtml)

### **Parent Support**

#### **FRC Family Connections**

#### **CAP-C FADER Program**

#### **Prince George and District Elizabeth Fry Society**

Strengths based, family centered care that supports children and families.  
We offer support for families with children age 0-6, and support to families affected by FASD.  
Services include children's programming, parenting support groups, one on one support and outreach, referrals and resources.  
No Cost  
Mon-Fri, 9-5  
South Fort George Family Resource Centre  
1200 LaSalle Ave  
Contact Nancy at 250-614-0684

#### **Carrier Sekani Family Services**

Family Support/Adult & Child and Youth Life Skills/Family Wellness/Cultural Support, referrals and more available ongoing at CSFS, please call 250-563-1281 to book an intake appointment

#### **Parent & Caregiver Education Support Group**

Peer based support for parents and caregivers of youth and young adults involved with Northern Health Youth Mental Health and Addictions Services. This support group offers:

- Meetings are confidential
- Place to receive peer support
- Opportunity to learn new strategies and ideas
- Open group – come as little or much as you like

No cost.

Third Thursday of each month – 6:30-8:00 pm  
Prince George Activity Centre, 1117-6<sup>th</sup> Avenue  
(corner of 6<sup>th</sup>/George Street).

Light snack and drinks are provided.

No registration or enrollment required.

For further information contact Kim Dixon 250-561-8033; Elle 250-565-2575; Riki 250-565-2881.

#### **Prince George Mommies and Babies Facebook Group**

A group for moms and dads with infants and small children looking to meet up, hang out or chat with others for play dates, walks, moral support,...anything really! Designed to help parents make friends with other parents in town.No cost. Everyone is always welcome! If you are already a member of Facebook, search for the group. If you need help signing up, contact Katie.VariouS outing locations, dates and times.Contact Katie Naphtali  
[katie@naph.ca](mailto:katie@naph.ca) [www.facebook.com](http://www.facebook.com)

#### **Aboriginal Supported Child Development (ASCD) Prince George Native Friendship Centre**

This program provides support services for children to be included in childcare, or after school settings. A family centered program that assists children to be successful, regardless of developmental delay, disability or challenges within a group setting.  
Child screening & assessments available.  
No cost. For more information please contact:  
Cindy Gosnell at 250-564-3568 ext. 234

**Wazdidalih Aboriginal Infant & Family (AIFDP) Development Program**

A program of the Prince George Native Friendship Centre (PGNFC), AIFDP is a family-centered environment for expecting families and those with children ages birth through six; open to all families. There are educational and fun workshops for the parents as well as age appropriate play based learning opportunities for the children (parents and children remain on site). Families can access support, home visits, child development assessments, resources, and much more, based on their individual interests. Pre-registration required. No cost. For more information, contact us at 250-564-5941, [aifdpadmin@pgnfc.com](mailto:aifdpadmin@pgnfc.com), or come by (afternoons are best) 138 George Street Mon-Fri.

**Children's Residence**

**AiMHi** Respite for families that have children with developmental disabilities. No cost. MCFD- CYSN funded. For children aged 0 up to and including 18 years of age. Child must be referred by MCFD. 24hrs, 7 days/week 386 Greenplace. Contact Nadia Cote at 250-563-2260  
[nadia.cote@aimhi.ca](mailto:nadia.cote@aimhi.ca)

**Family Support AiMHi**

Assists families with finding community resources, developing child care plans, increasing parenting skills, developing self-care skills. No cost for eligible participants. Call Ministry for Children and Families 250-565-6904 for eligibility criteria. As needed. 950 Kerry St. Contact Debby Hall at 250-564-6408  
[debby.hall@aimhi.ca](mailto:debby.hall@aimhi.ca) [www.aimhi.ca](http://www.aimhi.ca)

**Foster Parent Support Program**

Axis Family Resources 185 Quebec St. Prince George Assists Foster Parents to successfully maintain children in their care and increase stability of placements. We offer a wide range of services to Foster Parents including emotional and crisis support, protocol and quality of care support, knowledge regarding fostering expectations, Pre-Service Orientation for those thinking of becoming Foster Parents, provincial foster parent education program, coffee socials, educational workshops, foster family events, etc. please contact our Foster Parent Support Program staff at 250-564-9064 ext 24.

**Parents Together at Intersect**

Parents Together is a supportive and educational community group for parents of teens. If your teenagers choices and behaviours are stressing you out, frustrating you or worrying you .... Come check out this group and realize you are not alone. Every Monday night for two hours. Facilitator: Judi 1294-3rd Ave. Contact Intersect at 250-562-6639

**Prince George Family Services Society**

Provision of short-term, in-home family preservation services to families whose children may be at risk of being removed. Family reunification and crisis intervention. No cost. Referral from Ministry of Children and Family Development required. Contact Loren Tudor at 250-564-3515  
[pgfamily@telus.net](mailto:pgfamily@telus.net)

**Rural Family Support Online Forum**

BC Schizophrenia Society  
Do you live in rural BC and support a family member or friend coping with mental illness? Do you find it hard to get to an in-person support group? This private discussion area is available to you 24/7. Go to <http://www.support.bcss.org/> to sign up. No cost.  
24 hours/day, 7 days/week. Online  
Contact Kim Dixon at 250-561-8033 or 1-888-561-8055 [kimdixon@bcsspg.org](mailto:kimdixon@bcsspg.org) [www.bcsspg.org](http://www.bcsspg.org)

**Family Fun****Little Artist's Program****FRC Family Connections**

Join us for a free parent participating early-learning Art experience. For families with children age 0-6. Bringing a positive, fun and messy approach to creative expression the youngest artists, while promoting parent-child attachment and forming connections with other parents and families.  
No Cost, Drop In  
Thursdays, from 10:00-11:30  
South Fort George Family Resource Centre  
1200 LaSalle Ave  
Contact Nancy at 250-614-0684

**YMCA of Northern BC**

Our toddler, children and youth programs are family friendly, fun, interactive and affordable!  
Financial Assistance is available for those that qualify. Call 250 562 9341 to arrange a tour or [www.nbcy.org](http://www.nbcy.org) for information

**Financial Aid and Legal Aid**

(Please contact a service provider for assistance with applications)

**Grandparents Raising Grandchildren Legal Guide and Resource Booklet****Parent Support Services Society of BC**

Online resource offering legal and financial information and resources for Grandparents Raising Grandchildren  
No cost.  
<http://parentsupportbc.ca/grg/legalguide/revised2014>

**Native Court worker & Counselling Association of BC**

The Native Courtworker and Counselling Association of B.C., is an Aboriginal Agency with our offices located inside of the Prince George Court House in Room 1045 as well as on the third floor of the Scotia Bank Building in Room 304. We provide information, support, and advocacy for Aboriginals, spouses of Aboriginals, and family members who are accused of a crime, going through Family Court Matters, and who need general support for housing, treatment etc. We alleviate the stress of speaking to Justice Officials and Court Staff, while supporting and encouraging our people. We can be contacted toll free at 1-877-811-1190 Ext.320 for Christina Draegen – Northern Regional Manager, Ext. 321 for Lori Henry – Youth and Family Advocate, Ext. 322 for Kerry Mowatt PG and Quesnel Native Courtworker; Tracy Peters Prince George, Quesnel, Tsay Keh Dene, and Kwadacha Criminal Courtworkers.

**Help for Everyday Legal Problems  
New Website Helps BC Residents with Everyday Legal Problems**

The Justice Education Society of BC (JES) is pleased to announce the launch of their new website: [www.JusticeEducation.ca](http://www.JusticeEducation.ca). With this site, the Society is introducing a range of new information and services that will help improve the legal capability of British Columbians.

**Clicklaw BC**

<http://www.clicklaw.bc.ca/>

This site provides legal information, education and help for British Columbians.

**Canadian Bar Association lawyer referral service -  
tel: 604-687-3221**

\* A list of lawyers and some will do initial consults of an hour for only \$25.

**My Support Calculator -**

[www.mysupportcalculator.ca](http://www.mysupportcalculator.ca)

\* The calculator itself is very useful, but even more so is the straight forward directory available on this page (to the right) with a list of family lawyers, and other related professionals.

**JP Boyd on Family Law wikibook:**

[http://wiki.clicklaw.bc.ca/index.php/JP\\_Boyd\\_on\\_Family\\_Law](http://wiki.clicklaw.bc.ca/index.php/JP_Boyd_on_Family_Law)

\* A good link to share with many people if they want to do their own research without getting lost in jargon.

**CanLII <https://www.canlii.org/>**

\* This is an excellent search engine about Canadian Law

**Courthouse Libraries:**

<http://www.courthouselibrary.ca>

\* A great place to start for any research  
Courthouse Libraries BC is pleased to announce that our new Clicklaw Wikibook, [The Beginner's Guide to Finding Legal Information: A how-to for legal research and representing yourself in court in British Columbia](#) is now available online. Our [news release](#) gives detailed information about the publication. We describe the Guide as a new resource that: "helps people handle their everyday legal problems. It is particularly useful to people who are representing themselves in court in British Columbia. Written by librarians at Courthouse Libraries BC, the new Guide gives a basic introduction to understanding laws & legislation, and gives how-to instructions to find specific legal resources on a given topic." You can print out a copy of the Guide by using the PDF download feature (currently 27 pages), or download it as an ePub on a mobile device.

**Representative For Children and Youth**

1 800 476-3933 [www.TalktotheRep.ca](http://www.TalktotheRep.ca)

Children and Youth in Care have rights. The Representatives advocate for children and youth. They are there to answer your questions and assist you with resources.

**Aboriginal Housing Society of Prince George  
*Yunkawhut'en ba koo "houses for Aboriginal people"***

We provide safe, healthy, and affordable housing for Aboriginal people of all incomes, ages, and capabilities. Our housing portfolio not only includes Prince George but also the surrounding region. Applications can be found on our website at [www.ahspg.ca](http://www.ahspg.ca) or in the office at 1224 Houston Lane. If you have already applied in the past ensure that your application is up to date. If you have any questions at all please do not hesitate to contact the office at 250-564-9794. We look forward to seeing you and helping you in your housing needs.

**Legal Services Society (LSS), the organization that provides legal aid in BC.**

If you have a legal problem and can't afford a lawyer, we can help. Join the thousands who use the self-help information on our Family Law in BC website or who read our free legal information publications. You may also qualify for some legal advice from a lawyer or even for a lawyer to take your case.

<http://legalaidsociety.ca/>

**Canada Child Tax Benefit**

Canadian Government

The Canada Child Tax Benefit is a tax-free monthly payment made to eligible families to help them with the cost of raising children under 18. May include the National Child Benefit Supplement, BC Family Bonus, and Universal Child Care Benefit.

Contact Canada Revenue Agency at 1-800-387-1193  
[www.cra-arc.bc.ca/benefits/](http://www.cra-arc.bc.ca/benefits/)



**Family Justice Centre**

250 565-4222 1 888 668-1602

[www.ag.gov.bc.ca/family-justice](http://www.ag.gov.bc.ca/family-justice)

Emotional support and short-term counseling  
Referrals to emergency and community services  
Information and mediation services for custody, access, support

**Child Care Subsidy - BC**

Ministry of Child and Family Development  
Monthly payment that helps families with low incomes to cover the costs of childcare.  
Contact Enquiry BC at 1-888-338-6622  
[www.mcf.gov.bc.ca/childcare/](http://www.mcf.gov.bc.ca/childcare/)

**Child Disability Benefit**

Canadian Government  
The Child Disability Benefit is a tax-free benefit for families who care for a child under age 18 with a severe and prolonged impairment in mental or physical functions.  
Contact Canada Revenue Agency at 1-800-387-1193  
[www.cra-arc.bc.ca/benefits/](http://www.cra-arc.bc.ca/benefits/)

**Northern Interior Children First Initiative**

Raises awareness and improves outcomes for children and families. Builds an early childhood development support system with the collaboration of parents and professionals. Grants are available for projects that will improve the lives of children.No cost.  
1200 LaSalle Avenue Prince George, BC V2L 4J8  
Phone: 250-565-2596  
Fax: 250-614-0322

**Income Assistance**

Ministry of Employment and Income Assistance  
Program provides financial assistance to eligible people with low incomes.  
Contact Income Assistance at 1-866-866-0800  
[www.eia.gov.bc.ca/publicat/bcea/applying.htm](http://www.eia.gov.bc.ca/publicat/bcea/applying.htm)

**Pharmacare Program**

Government of BC  
Provides information about the status of individual claims being processed and how to apply for reimbursement.  
Contact Health Services at 1-800-554-0250

**YMCA Assisted Memberships**

Family YMCA of Prince George  
Assisted memberships are available to those who would benefit from joining but are unable (not unwilling) to pay full fees.  
Visit the Member Services desk at the Main YMCA Facility (2020 Massey Dr.) or call 250-562-9341.

**Social & Emotional Health**

**Rainbows**

Rainbows grief and loss program for children/teens ages 5-15 years old. The painful transition can be from death, divorce, separation, neglect or abandonment. There is no charge for this program. Please call Catherine at the Hospice Society 250-563-2551

**BC Bereavement Help Line**

1-877-779-2223 Toll Free  
<http://www.bcbereavementhelpline.com/>

**Tea Time for the Soul**

Monday afternoons from 3:00-5:00pm. A casual drop in to share your grief story with tea and cookies. Tea Time for the Soul is held at the Forest Expo House at 1506 Ferry Ave. There is no charge for this program.

**Heartbeat**

Every community experiences death by suicide. When an intentionally self-inflicted death occurs families and friends suffer a magnitude of isolated, complicated grief. Because the grief that follows suicide is different from grief resulting from other causes of death the Canadian Mental Health Association formed HEARTBEAT, a group of mutual support for those who have suffered loss through suicide. For more information contact Sandy at 250-961-9330 or e-mail [galletti@telus.net](mailto:galletti@telus.net) or visit [heartbeaturvivorsaftersuicide.org](http://heartbeaturvivorsaftersuicide.org)

**Broken Circle**

A 10 week program for those who have loss a loved one. The next session will start in March and we are taking registration now. There is a \$25.00 charge for this program, but the fee can be waived. There is an 2 hour evening meeting once a week which is led by 2 trained facilitators. Broken Circle is held at 1506 Ferry Ave.

**Grief and Grub for Guys**~ A men's only grief group that gives men a chance to talk about their loss and tell their story. There is conversation, some education, dinner and more conversation. And yes, there is a home cooked meal!! The next group starts on Wednesday, February 10<sup>th</sup> and registration is required. Please call Denise at Hospice 250-563-2551 for additional information and registration.

**Community Counselling Centre**

Now taking referrals for individual counselling; there is no waitlist at this time!

Our couples intakes are waitlisted for some time but we are still accepting referrals.

The Centre is also in the process of forming groups, please refer any clients interested in this modality to John Sherry, the cost will be **\$5 per session.**

We will be sending out new information about the Centre for training opportunities as well.

Our prices remain the same:

10\$ for individual

20\$ for couples

These prices are on a sliding scale.

Referral Line: 250-960-6457

**Native Healing Centre Adult Addictions Counselling Services**

Monday to Friday 8:30am - 4:30pm

A culturally based counselling service for adults dealing with addictions. Prince George Native Friendship Centre, 1600-3rd Ave., 3rd floor. 250-564-4324.

**Native Healing Centre Adult Counselling Services**

Monday to Friday 8:30am - 4:30pm

A culturally based counselling service for adults dealing with abuse, residential school abuse, emotional problems, grief and loss, relationship problems and more. Prince George Native Friendship Centre, 1600-3rd Ave., 3rd floor. 250-564-4324.

**Native Healing Centre Child/Youth Counselling Services**

Monday to Friday 8:30am - 4:30pm

A culturally based counselling service for children and teens dealing with abuse, emotional problems, grief and loss, relationship problems and more. Prince George Native Friendship Centre, 250-564-4324.

**Aboriginal Child & Youth Wellness Program**

The Aboriginal Child & Youth Wellness Program was created for children, youth and their families; to promote wellness, balance and healing. In terms of the medicine wheel, balance means being strong emotionally, physically, mentally and spiritually. Our program is based in Prince George, and we have support workers and clinicians who travel to, or live near our communities. Our team works with Lheidli T'enneh, McLeod Lake, Tsay Keh Dene and Kwadacha. Offering cultural counselling services, assessment and workshops For more information, please contact:

1600 - 3rd Avenue (3rd Floor), Prince George, BC V2L 3G6

Phone (250) 564-4324 Fax (250) 614-7728

Monday to Friday 8:30am - 4:30pm

Closed for lunch 12:00 - 1:00 daily

**Aboriginal Victim Services Program**

Native Healing Centre

We provide emotional support and empowerment using an Aboriginal approach. Assistance with the Criminal Justice System, Crime Victim Assistance programs, and with completing Victim Impact Statements. We also provide court orientation and support liason and a free law clinic: **Neighbourhood Law Clinic** Every Tuesday 12:00pm - 1:30pm  
No cost.

A culturally based network for all victims of crime.

Prince George Native Friendship Centre, 1600-3rd Ave., 3rd floor. 250-564-4324

Contact NHC Coordinator or victim services worker

**Children Who Witness Abuse Counselling Program**

Elizabeth Fry Society

A psycho-educational counselling program providing individual or group counselling to children ages 3-18. Self-referrals welcome.

No cost. 1575 5th Ave.

Contact Debra at 250-563-1113

**Children Who Witness Abuse Counselling Program Phoenix Transition Society**

A counselling program for children that provides one on one, sibling or group counselling in a childlike environment. sandracwwa@shaw.ca

No cost. Ages 3-18 years.

Mon-Fri, 1-5 pm. 1780 11th St.

Contact Sandra Morton at 250-563-7315

**Circle of Truth (COT)**

Surpassing Our Survival (SOS Society) Sexual Violence Prevention and Counselling Services

A program that provides men an opportunity to work through and begin healing from the traumatic effects of sexual violence. Provides support for significant family members.

No cost.

As required - 8:30am-4:30 pm #102-1112 6th Ave.

Contact 250-564-8302

**Kids Konnection**

Surpassing Our Survival (SOS Society) Sexual Violence Prevention and Counselling Services Counselling, support and education for children and caregivers after disclosure of child sexual abuse.

No cost.

Contact Clarie at 250-564-8302 cj\_kids@telus.net

**Stop The Violence**

Surpassing Our Survival (SOS Society) Sexual Violence Prevention and Counselling Services Counselling and support services for women who have experienced violence in all its forms, specializing in sexual violence. No cost. Contact Lynnell Halikowski at 250-564-8302 [lynnellh@telus.net](mailto:lynnellh@telus.net)

**Victim Services**

Elizabeth Fry Society of Prince George  
Long term counselling for women who have experienced violence in a relationship. Offer advocacy, information on the criminal justice system, support groups and counselling.  
No cost 1575 5th Ave. Contact 250-563-1113

**Physical Health****Medical Crisis Line**

Northern B.C. Friends of Children Society  
Assists parents with children from birth to 19 years who are experiencing a medical crisis. Offers counselling, resource referral and financial grants for: travel, therapy, medical equipment and prescriptions. Referral area from Williams Lake to Yukon.  
No cost.  
9am-4pm, Mon-Fri. 221-1600 3rd Ave.  
Contact Riley Wilcox at 250-564-2217 or toll free 1-866-564-2217 [friendsofchildren@telus.net](mailto:friendsofchildren@telus.net)

**Speech-Language Clinic**

Northern Health - PG Speech and Language Clinic  
Provides assessment and intervention to children with communication delays and disorders. Provides support to families and children from birth to five years in the areas of early language and literacy.  
No cost. Referrals welcome from parents and agencies. Individual dates set. Health Unit, 1444 Edmonton St, 1st floor. Contact the Speech & Language Clinic at 250-565-7370  
For more information, please go to our website:  
<http://northernhealth.ca/YourHealth/PublicHealth/SpeechandLanguageProgram.aspx>

**Early Intervention Therapy Services**

Child Development Centre  
Providing paediatric therapy for children with special needs and developmental delays including physiotherapy, occupational therapy, and speech language pathology. No cost. Ongoing - call for info. 1687 Strathcona Ave. Contact Debbie Harmon at 250-563-7168 xt 225 [therapy@cdcp.org](mailto:therapy@cdcp.org)

**Community Care Licensing**

The purpose of the Community Care Licensing program is to make sure that licensed facilities are healthy and safe environments for adults, youth and children in care. We represent the public and families who rely on care providers to look after their loved ones. Daycares or residential care facilities that provide care and supervision to three or more children, who aren't related to the caregiver, need a community care facility license. If you or someone you know is providing a type of care that may require a license, please feel free to contact us. Northern Health Licensing Officers are pleased to assist with the application process. More information can be found on our website at  
<http://www.northernhealth.ca/YourHealth/CommunityCareLicensing.aspx>

**Audiology (Hearing) Clinic**

Northern Interior Health Unit  
Hearing evaluation, fitting of amplification devices and sale of hearing aids and accessories for infants and children up to 18 years.  
Referral from doctor required. 1475 Edmonton St.  
Contact the Hearing Department at 250-565-7371

**Healthy Kids Program - Dental and Vision Assistance**

•The Healthy Kids Program helps low-income families with costs associated with basic dental care and prescription glasses for their children.  
•Dependent children under 19 years of age, in families approved for premium assistance by the Medical Services Plan (MSP) through the Ministry of Health Services, are automatically registered with the Healthy Kids Program.  
Coverage under the Healthy Kids Program  
•Dental- Children are eligible for \$1400 of basic dental services every two years. This coverage includes services such as exams, x-rays, fillings, cleanings and extractions. Dentists can advise families of other services that may be covered.  
•Optical - Children are eligible for prescription eyeglasses (lenses and basic frames) once in a twelve-month period. Children's eye examinations are covered by MSP. Inquire at Ministry of Social Development:  
[http://www.eia.gov.bc.ca/factsheets/2005/healthy\\_kids.htm](http://www.eia.gov.bc.ca/factsheets/2005/healthy_kids.htm)

**The Federal government has the "Non-Insured Health Benefits (NIHB) Program"**

which provides supplementary health benefits, including prescription and non-prescription drugs, for registered First Nations and recognized Inuit throughout Canada. See  
<http://www.hc-sc.gc.ca/fniah-spnia/nihb-ssna/index-eng.php>  
To be eligible for NIHB, the person must be identified as a resident of Canada and be one of the following:  
a. A registered Indian according to the Indian Act;  
b. An Inuk recognized by one of the Inuit Land Claim organizations; or  
c. An infant less than one year of age, whose parent is an eligible recipient.

**Speech Language Pathology, Occupational Therapy, Physiotherapy** Child Development Centre  
Assessment, diagnosis and treatment for children with special needs. Focus on communication development, gross and fine motor skills, independent daily functioning, and ability to participate in regular and adapted community activities. Special clinics.  
No cost Family library available. Ongoing. 1687 Strathcona Ave. Contact Debbie Harmon at 250-563-7168 xt 225  
[therapy@cdcp.org](mailto:therapy@cdcp.org) [www.cdcp.org](http://www.cdcp.org)

**Child Health Clinic**

Northern Health - Children and Families Team  
Providing immunizations to children starting at 8 weeks of age. Provide information on nutrition, safety, dental health, postpartum depression, etc. and referrals as needed.

No cost. Auditorium at the Health Unit, 1444 Edmonton St. Mon and Thurs, 1:00pm - 3:30pm OR Tues and Wed, 8:45am - 11:15am  
Family Resource Centre Clinic Room, 1200 LaSalle Ave. Mon, Tues, Thurs 1:00pm - 3:30pm  
To book an appointment please call 250-565-7381

**Northern Health Connections**

Northern Health

A travel service program for patients needing to travel for out-of-town medical appointments in northern BC and between northern BC and Vancouver.

Nominal fee based on distance.

Contact Northern Health Connections at 1-888-647-4997

[www.northernhealth.ca](http://www.northernhealth.ca)

**Nursing Support Services**

A provincial program of RN's assisting parents and caregivers of children with persistent and challenging health needs. We provide education to Teaching Aides in schools, provide services in-home, work with families for consultation and assessment to  
No cost.

access health care supplies and equipment, and provide consultation and referral information for families as well as access to nursing. Health Unit, 1444 Edmonton St., 2nd floor.

Contact Kim or Carolyn at 250-612-4519 or 250-565-7391

**Northern BC Children & Families Hearing Society**

reaches out to children and families with hearing challenges from all communities of Northern British Columbia. We offer networking, socialization, and educational events throughout the year. These include educational workshops, sports workshops, ASL lessons for children and social events such as our Christmas party and spring barbeque. Our biggest event is our annual Adventure Camp at Ness Lake in September. Every month our Play Learn Share Grow social group meets at a different venue where both children and parents can socialize and have fun. All children and families with deaf or hard of hearing members are welcome to our events! We have a great resources library of DVD's, children's books and baby signing books located at the PG Child Development Centre. Each month we email an informative newsletter full of resources and we have a Facebook page. To sign up for our newsletter or learn more about our events and library, please email [pgdeaf@telus.net](mailto:pgdeaf@telus.net) or phone 250-563-2425.

[www.nbchearingsociety.com](http://www.nbchearingsociety.com)

**On-call and Drop-in Health Services**

Northern Health - Children and Families Team.  
Access to public health nurse via phone or drop-in for a wide range of topics concerning child and family health and wellness.

Mon-Fri 9:00am-12:00pm and 12:30pm-4:00 pm  
(Except statutory holidays).

1444 Edmonton St.  
250-565-7478.

**School and Youth Team**

Northern Interior Health Unit

School age immunizations, Kindergarten, Grades 6 and 9. Provide school-age child health information.

Mon-Fri, 8:30am-4:30pm. 1444 Edmonton St.

Contact School and Youth Team at 250-565-7477

**Help Lines****Children and Family Information Line**

Northern Health - Children and Families Team  
Public health nurse available to address concerns regarding children's health, childcare, and parenting.  
Mon-Fri, 9am-12pm.

Contact the Information Line at 250-565-7478

**Crisis Line**

Crisis Prevention, Intervention and Information Centre for Northern BC

No cost, confidential, anonymous peer support and referrals.

Handles TTY (hearing impaired) calls. Access to the language line for those requiring an interpreter.

24 hours/day 7 days/week. 1600-3rd Ave., 5th floor  
Contact the Crisis Line at 250-563-1214 or 1-888-562-1214 [pgcrisiscentre@telus.net](mailto:pgcrisiscentre@telus.net)  
[www.northernbccrisissuicide.ca](http://www.northernbccrisissuicide.ca)

**Parent Advocacy Support Line.** Help is available to assist parents dealing with issues at school. If you are worried about issues at your child's school please call and access our confidential support. 250-562-0085  
School District 57 Parent Advisory Council

**Canadian Grandparents Rights Association**

Promotes, supports, and assists grandparents and their families in maintaining or re-establishing family stability. Guides people in the initial process of obtaining custody of, and access to, their grandchildren.

Contact Donna at 250-617-2622 or 250-962-9250

**Foster Parent Support Line**

Contact the Foster Parent Support Line at 1-877-392-1003 ext. 205 and ask to be directed to the Foster Parent Program on call worker

**Helpline for Children**

24 hour toll free phone line for children needing help. Takes reports of child abuse and neglect from any concerned party. Contact the Helpline at 250-310-1234

**BC Bereavement Help Line**

1-877-779-2223 Toll Free

<http://www.bcbereavementhelpline.com/>

**Youth in BC 24 Hour Distress Line**

604-872-3311

1-866-661-3311 Toll Free

<http://youthinbc.com/>

**Teen Resources**

**Teen Drop In at the Nechako Branch, in the Hart Wednesdays, Sept. 7 – Dec. 21**

4:00-5:00pm, Free Drop In

Teens can try their hand at a different activity each week, from tech projects to video games. This is a fun, safe space for teens to visit with old friends and make new ones.

**Youth Works Employment Program**

**YMCA of Northern BC**

This career-focused 3 week employment program offers qualifying youth, aged 16- 29, job skills training, certification training such as 1<sup>st</sup> Aid, Foodsafe, WorldHost & WHMIS as well as long-term planning towards a rewarding career. To qualify, participants cannot be EI eligible and cannot currently be in school. This service is completely free to eligible participants

Contact: Youth Works Coordinator:

Debra Hennig

250-565-5428

[debra.hennig@nbcy.org](mailto:debra.hennig@nbcy.org)

Address:

1148 7th Avenue,  
Prince George, BC.

250-645-3966

[www.nbcy.org/employment\\_services](http://www.nbcy.org/employment_services)

**AGED OUT Website:** Get ready for life on your own; Take care of yourself; Learn useful life skills. Resourceful website developed by former youth in care to assist other youth aging out of care.

<https://agedout.com/>

**Family Mediation Program**

Family Mediation Program through Northern Health's Parent Services, provides services to support parents or caregivers and their teens (between 12-18 yrs of age) by bringing families together, giving everyone an opportunity to be heard and helping families work together to resolved conflict. The Mediator, much like a coach, assists families with working together better as a team!

Families can access Family Mediation services through: Ministry of Children and Family Development, your teen's School, an agency supporting your family or by self-referring. For more information call 250-649-4820.

**Prince George OPT Youth Clinic**

Northern Health- School and Youth Team

Female physician provides information, counselling, and medical services for youth and young adults to age 25. Primarily birth control and STI testing.

No cost. Cost for birth control. Thu, 3:30-5:30pm.

Northern Interior Health Unit. 1444 Edmonton St.

Contact 250-565-7381 for appointments.

**Native Healing Centre Youth Addictions Counselling Services**

Monday to Friday 8:30am - 4:30pm

A culturally based counselling service for youth and young adults dealing with addictions. Prince George Native Friendship Centre, 1600-3rd Ave., 3rd floor. 250-564-4324.

**Teen Guide to Parental Separation and Divorce.**

Government of B.C.

A website which supports teens who are going through parents' separation or divorce.

Online.

Contact

[www.familieschange.ca](http://www.familieschange.ca)

**Youth Support Line**

Crisis Prevention, Intervention and Information Centre for Northern BC. Confidential anonymous peer support for youth. 24 hours/day; 7 days/week.

Contact 250-564-8336 or 1-888-564-8336

**Website to learn to advocate for your rights online.**

For youth (and their families) who have been exploited through a photo or video of them being posted or shared online. It explains how to get the picture down, what to do and more.

<http://needhelpnow.ca/app/en/>

**Youth Website** topics on mental, physical and emotional wellbeing: [checkyourhead.org](http://checkyourhead.org)

**YAP - Youth Around Prince (YMCA of Northern BC)**

This is a resource centre located at 1160 7th Avenue that offers services to at-risk youth ages 13 to 24. The centre is home to many agencies including Intersect, Northern Health, MCFD, CASEY, Street Spirits, School District 57 and the YMCA.

Contact 250 645 3983 or 250-645-4010 or visit

[www.youtharoundprince.org](http://www.youtharoundprince.org) or on Facebook.



**mindcheck.ca**

**A Provincial Resource for those suffering with mental illness or addiction**

For those of you with tweens and teens, this website may be of interest. “**mindcheck.ca**” is a youth and young adult-focused interactive website where visitors can check out how they’re feeling and get connected to support early and quickly. Support includes education, self-help tools, website links, and assistance in connecting to local professional resources.”

It is a good resource for family members who want to learn more about supporting a child with early signs of mental illness or substance misuse.

**Reconnect Youth Village** – Youth Drop in Centre, Outreach, Street Outreach and Supported Independent Living located at 171 George Street.

A youth centered team of advocates assisting in the empowerment of individuals in a culturally holistic environment which promotes healthy lifestyle choices and transitions. Reconnect offers voluntary youth centered service; providing safe, stable and supportive environment for youth who are at risk or engaged in high risk activity. Reconnect uses a harm reduction model and youth have access to support 24 hours a day. Phone 250-562-2538 email [reconnect1@pgnfc.com](mailto:reconnect1@pgnfc.com) [www.pgnfc.com](http://www.pgnfc.com)

*\*This registry is provided as a convenience to the public. The inclusion of a service should not be taken as an individual endorsement.*

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